**TERMS AND CONDITIONS**

**LISA’S LEASHES/PET SITTING/DOG WALKING**

**CONTRACT**

**OWNER.** The parties herein agree to the following terms and conditions:

1. A minimum deposit 50% of the total cost or full cost of Pet Sit/Dog Walk is due at the time of initial visit and the remaining 50% is to be paid within seven days of the final visit for all pet sitting visits. We prefer all payments to be made up front at the time of the visits starting. **All returned checks will cost 100.00.** All walks/pet sit visits/ vacation visits are 15-40 minutes, with a minimum of 15 minutes, unless directed otherwise these visits will follow the routine of the owner and pet/s.

2. Payment for all subsequent Pet Sits/Dog Walks will be paid in full and left in a conspicuous place for the Pet Sitter at first visit. The agreed upon payment for the Pet Sitting/Dog Walks/ Overnight visits:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. Prices can change if the animal needs more care than what was reported at the time of the initial meet and greet.

3. Families on Vacation: If Owner/s plans to lengthen their trip they must telephone Lisa’s Leashes a minimum of **12 hours** in advance, (unless a delayed or canceled flight, death, illness or emergency) of last Pet Sit/Dog Walk in order to be put back on Lisa’s Leashes schedule. Owner/s agrees to provide credit card payment for any extended vacation time. If an Owner is making a change, or cancelling a daily walk that has been scheduled, Owner will be charged a 15.00 fee. If a **daily walk/pet sit is cancelled on the day of the walk, including the following: the morning of the walk, the night before the walk, less than 24 hours of that walk, and if Lisa’s Leashes shows up to your home and you are there and don’t want the walk, you will be charged for that walk. Owner’s** **will be charged the full price for a walk that falls under the mentioned criteria. Any vacation/boarding client will also be charged full price for any changes made to the schedule. All clients that are daily lunch walks must provide a schedule for the work week the Friday prior to the following week. This does not include emergency situations. An emergency is an illness, a death, or an accident.**  Remember, there are more than one client/s on the dog walking schedule and it is important to be considerate to Lisa’s Leashes and the other dog/cat clients.

4. Owner/s will provide Veterinarian information in case the animal becomes ill. If a medical emergency arises for the Owner/s animal, Lisa’s Leashes will make every effort to contact the Owner/s but if time is on the essence Owner/s will authorize Pet Sitter to seek medical services at the closest Veterinarian Hospital.

Owner/s agrees to make payment for any veterinarian bills that are incurred. Lisa’s Leashes will be given permission to transport animal to and from the vet. Lisa’s Leashes will be given permission to take animal to the Veterinarian in case of an emergency.

5. In the unlikely event of illness or personal emergency to Pet Sitter, Owner/s will authorize Lisa’s Leashes to arrange for another qualified person to fulfill responsibilities as set forth in this contract. Owner/s will be

notified in such a case.

6. It is the Owner/s responsibility to make sure all of their pet(s) are current on their vaccinations and flea and tick protection. Please show evidence that your animal/s are protected, we are **NOT** responsible should your pet/s acquire any fleas or ticks or other illness if you are not protecting them appropriately. We are happy to direct you to the correct vet if you need assistance with this. Should Lisa’s Leashes be bitten or otherwise injured by Owner/s pet(s), Owner agrees to pay all medical costs and lost wages incurred by Lisa’s Leashes due to such injury.

7. Owner/s is responsible for any injury caused to Lisa’s Leashes or the general public by Owner/s pet(s) or condition of Owner/s premises.

8. In the event of inclement weather or natural disaster Lisa’s Leashes will use their best judgment in caring for Owner/s pet(s) and home but cannot be held responsible for any damage to home or injury to pet arising from such. If a problem arises such as a pipe rupture, flooding, earthquake, fire, hurricane, broken air conditioner, break in, animal destroying fence etc., Lisa’s Leashes will make every effort to contact Owner/s and follow their instructions. If Owner/s cannot be reached or immediate action is necessary for the health, safety and welfare of the pet(s), Owner/s authorizes Lisa’s Leashes to assist in making any repairs deemed necessary by the Lisa’s Leashes. The Owner/s are responsible for arranging their own repairs and taking care of their own emergencies and payments.

9. Owner/s is to notify Lisa’s Leashes if anyone else has keys or access to Owner/s property other than Lisa’s Leashes during the time the Pet Sitter is caring for Owner/s home and pet(s). Lisa’s Leashes cannot be held liable for damage done to home and pet(s) by others with such access. In addition, Lisa’s Leashes shall not be held liable for damage done by pet to either the interior or exterior of home when Lisa’s Leashes is not there.

Lisa’s Leashes is not responsible if unable to enter a home if there is only a **GARAGE DOOR OPENER**, or a **CODE** and it is not operating. There must be a back up plan or a key made available.

10. Owner/s will provide entrance into home with key, garage door opener, code to open garage. Owner/s will provide a back up plan if there is a power outage and Lisa’s Leashes is unable to enter home. The Owner/s will provide a plan upon initial meeting with Lisa’s Leashes on how to get a key or garage door opener to Lisa’s Leashes to enter the home. It is the sole responsibility of the owner to provide notice on how the key is to be returned and for that Owner/s to give at least 48 hours notice if they are in need of a key or garage door opener returned. The owner must pick up and drop the key. There will be a 15.00 fee incurred if Lisa’s Leashes has to return a key without the 48 notice. The Owner/s will provide a place for the key to be returned to.

11. Lisa’s Leashes is not liable for pets that are left outside or may escape when Lisa’s Leashes is not in attendance. Lisa’s Leashes is NOT RESPONSIBLE for leaving keys for maids or nannies or being in the home when a maid or a nanny is present, Lisa’s Leashes has the right to terminate services immediately if a maid or a nanny is intervening, interfering, falsely accusing, harassing or causing any issues of Lisa’s Leashes of performing job task,. ALL maids and nannies will be informed of the pet sitters duties and will lock the home upon exiting.. All names of people, maids, nannies will be provided to Lisa’s Leashes. If a nannie or a maid or house attendant allows the animal to go outside with or without a leash, uncrates them, Lisa’s Leashes is not responsible at all for this. We are here to follow the Owner’s directions and ensure safety and security for your animal.

12. Owner/s shall, at Owner/s sole expense, defend Lisa’s Leashes against any claim or demand, whether or not well founded arising from any act(s) of Owner/s pet(s) or relation to Owner/s property. Owner/s shall indemnify and hold Lisa’s Leashes free and harmless from all cost, expenses and liabilities in connection with such claims or demands.

13. Lisa’s Leashes will provide the services stated herein in a reliable, responsible, caring and trustworthy manner. In consideration of these services and as an express condition thereof, Owner/s expressly waives and relinquishes any and all claims against Lisa’s Leashes except those arising from gross negligence or willful misconduct on the part of Lisa’s Leashes. If you have chosen not to use a Lisa’s Leashes insured and bonded employee in case of an emergency that Lisa has, car accident, blown tires, death, out of town family emergency or illness, this will be up to the Owner to express that they will have their own back up plan. Lisa’s Leashes only hires experienced and reliable care takers as we know how important your pet is to you. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_initial here if you choose to have your own back- up. Lisa will contact you if able to and report of the inability to make it to your home.

14. No term or provision of this contract shall be waived and no breach excused verbally. To be effective, each waiver or excuse shall be in writing and signed by the party who waived or excused.

15. Lisa’s Leashes has the right to terminate services due to lack of payment, inappropriate behavior, sexual harassment, disrespect or abusive behaviors and language by the owner or owners family members.

16. We at Lisa’s Leashes to try accommodate all of our clients with scheduled visits. If an animal needs medications at certain times we will accommodate and meet that need within a 30 minute window. We do ask that our clients give at least a 2 hour window with dogs and with cats we know the times are more flexible. Please work together with us on the times of the visits, know that your doggies or kitties or both will be taken care of! Sometimes we have emergencies with clients who need to leave town or become ill. Sometimes we also run late because there might be an accident, or traffic or have a flat tire or car trouble, we WILL be there, just like you we have little bumps in the road! ☺

17. Credit Card will be held on file in case of vet emergency, supply emergency or if a payment is not made, all **PAYMENTS MUST BE** **MADE** at the time of service ends. Daily dog walk clients, payments must be made at the start of the weekly walks. The card will also be charged the added service fees to run the credit card.

Credit Card Number:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

CVV\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Zip Code\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Expiration Date\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

18. \_\_\_\_\_\_\_By placing my initial here and signing this contract I am promising to read the Terms and Conditions in their entirety. If I have any questions about the above I will telephone the Lisa’s Leashes before the Pet Sit/Dog Walk is to begin.

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(Pet Owner Print Name) (Date) (Pet Sitter Print Name) (Date)

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(Pet Owner Signature) (Date) (Pet Sitter Signature) (Date)